

# SINHALAYA Chat End-User Policy

<b>Introduction</b>	<p>SINHALAYA Chat is a subunit of SINHALAYA News Agency and SINHALAYA WORLDWIDE® which is administered and funded (monetary, technologically and promotionally) by the SINHALAYA WORLDWIDE Media Network</p>
<b>Nature</b>	<p>SINHALAYA Chat is a non-profit Chat Service offered free of charge solely for the entertainment of the users of SINHALAYA WORLDWIDE and no user is supposed to pay a cent for using the service.</p>
<b>(A) Rules and Regulations</b>	<ol style="list-style-type: none"><li>1. Users must not misuse the freedom they enjoy in the Chat Room</li><li>2. Users must not use abusive, offensive wordings or do not do hacking inside Chat Rooms (Public / Private)</li><li>3. Posting links with Porn / Sex content inside public or private Chat Rooms is strictly prohibited and in any such attempt, the SINHALAYA Chat Management is provisioned by the SINHALAYA Chat Constitution to take actions against the accused as per the Law and Order of Democratic Socialist Republic of Sri Lanka. The SINHALAYA Chat Management can forward the evidence to the responsible authorities for investigations.</li><li>4. Users must not directly or indirectly or through organized campaigns insult a Chat Manager in his presence or not in the Chat Room</li><li>5. Criticizing or insulting SINHALAYA WORLDWIDE® Media Network, its officials, its programs its people or its employees directly or indirectly by through organized campaigns is strictly prohibited.</li><li>6. Users must not directly or indirectly or through organized campaigns insult a Chat User in his presence or not in the Chat Room</li></ol>

7. Publicly criticizing Chat Managers, Chat Management, Executive Management and the whole SINHALAYA WORLDWIDE® Management inside the Chat Room is strictly prohibited.
8. Use abusive /porn content, anti-government or anti-Sri Lankan or anti-cultural content or behaving in a way which insult Sinhala Language, Buddhism and other religions or religious beliefs in Sri Lanka, Sri Lankan Art, History, Literature, Cultural Norms or communal harmony in the Chat Room
9. Users must not disturb the Harmony and Peace in the Chat Room
10. Users are not allowed to use abusive or offensive usernames or usernames similar to the existing ones
11. In case of an undesired behavior, the user will be initially warned or strictly advised. If the warning is neglected or/ and the particular user's behavior is still unacceptable, he/ she can be Blacklisted, actions can be taken as per the company policies and if needed the user shall be punished as per the Law and Order of Democratic Socialist Republic of Sri Lanka
12. No Chat User or another Chat Manager can argue publicly or privately over a decision taken or a warning issued by the Chat Manager. Its is not necessary to give any explanation to any Chat User by a Chat Manager regarding his/her decisions or warnings issued to a user.
13. If any Chat User is not happy with a decision or a warning issued to him / her by a Chat Manager, then the user can officially complaint to the Senior Chat Management, Administration, Director Board or even to the CEO in a proper, acceptable manner.  
  
Further proceedings will only be upon the official, written complaint.

### Criteria for the Selection of Chat Managers

Following is the criterion for the selection of Chat Managers in SINHALAYA Chat from the Chat Users (i.e. you who read this SINHALAYA Chat User Policy)

The Chat users, who have a good behavior, respect to others, active, loyal, discipline and leadership qualities will be selected to be the Chat Managers in SINHALAYA Chat.

### Coloring the User IDs

It is to be noted that getting the User ID colored is not a right of the users but it's a privilege given by the SINHALAYA Chat Management to its users.

Chat Users who are frequent in Public Chat room with good behavior, discipline and an up-to-date user profile will be eligible to get their User ID colored.

Therefore, if you think you possess the said qualities, send the written request to color your User ID to a Chat Manager through an Email.

**Note:** Please note that the direct requests come to the Chat Administration from 30<sup>th</sup> March 2010 onwards will not be considered.

This Chat Service is offered for free of charge and on non-profit purpose. Chat users are not supposed to refuse the Advertisements, Promotions or any such notices posted or published by the SINHALAYA WORLDWIDE Administration.

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